



## **Foothills** UTILITIES

### **New Billing Program and Payment Options Coming Soon.**

To our customers that have eagerly been awaiting these features, we are delighted to announce that we will be transitioning to a new billing system starting this Fall. Our new billing system will offer a broad range of new features that we anticipate to better serve you. Some of the new features include new monthly letter size statements, a variety of automatic payment options, and a new customer web portal that you can use to view and update your account details. During this transition period you may experience higher wait times calling in to our office, as well as receiving delayed email responses. This will be due to the implementation of our new billing system. We ask that you please extend your patience with us as we prepare to go into the Fall Season with these changes, and as we welcome back our Winter Visitors. We expect to be live with our new billing system no later than the middle of Fall 2023. Thank you for your patience, and as always, we look forward to serving you!