



# Foothills Utilities™

A NW Natural Water Company

## DRINKING WATER WARNING

Foothills Utilities Kingman East water system lost pressure in the distribution system.

## BOIL YOUR WATER FOR THREE MINUTES BEFORE USING

The Foothills Utilities Kingman East water system was shut down on 07/29/2025 due to a mechanical failure. This led to a loss of pressure in the distribution system, which may cause backpressure, back siphonage, or a net movement of water from outside the pipe to the inside through cracks, breaks, or joints in the distribution system that are common in all water systems. Such a system failure carries with it a high potential that fecal contamination or other disease-causing organisms could enter the distribution system. These conditions may pose an imminent and substantial health endangerment to people served by the system.

### What should I do?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all the water to a rolling boil for at least (3) three minutes, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.

ALL STORED WATER, DRINK OR ICE MADE RECENTLY FROM THIS SUPPLY SHALL BE DISCARDED.

- *Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly and people with severely compromised immune systems.*

- The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice about drinking water from their health care providers.

### What happened? What is being done?

One of the two main wells that feed the system failed, causing the tank level to drop. A new pump and motor for that well will be installed on Friday, in the meantime a third-party company has been hired to transport water from the Kingman West location to the Kingman East location to fill up the storage tank. This process will continue until the well is repaired, and operations are back to normal.

We will inform you when you no longer need to boil your water. For more information, please contact Foothills Utilities at 928.757.2205 or 13157 E 44<sup>th</sup> Street.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by: Gabriel Martinez

Water System ID#: AZ0408035

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